

net assure  
from NetComm



NetAssure helps DeWINTERN flick off SPAM

DeWINTERN  
GROUP

**CHALLENGE:**

A PR firm's employees needed remote but secure access to confidential files.

**SOLUTION:**

NetAssure Internet Productivity Service to establish a Virtual Private Network.

**RESULTS:**

- A secure form of remote access
- Improved document version control
- Reduction in spam email

For the De Wintern Group, a Public Relations Consultancy with offices in Melbourne and Sydney, allowing staff access to important files from both locations was a major challenge. Working in fields such as strategic communications, government liaison, crisis management and investor and media relations, the information De Wintern was handling could be incredibly sensitive and they and their clients needed to be assured that this data was secure.

Sending documents via email was not a satisfactory solution, as this created a potential avenue of data leakage, as well as an additional version control problem.

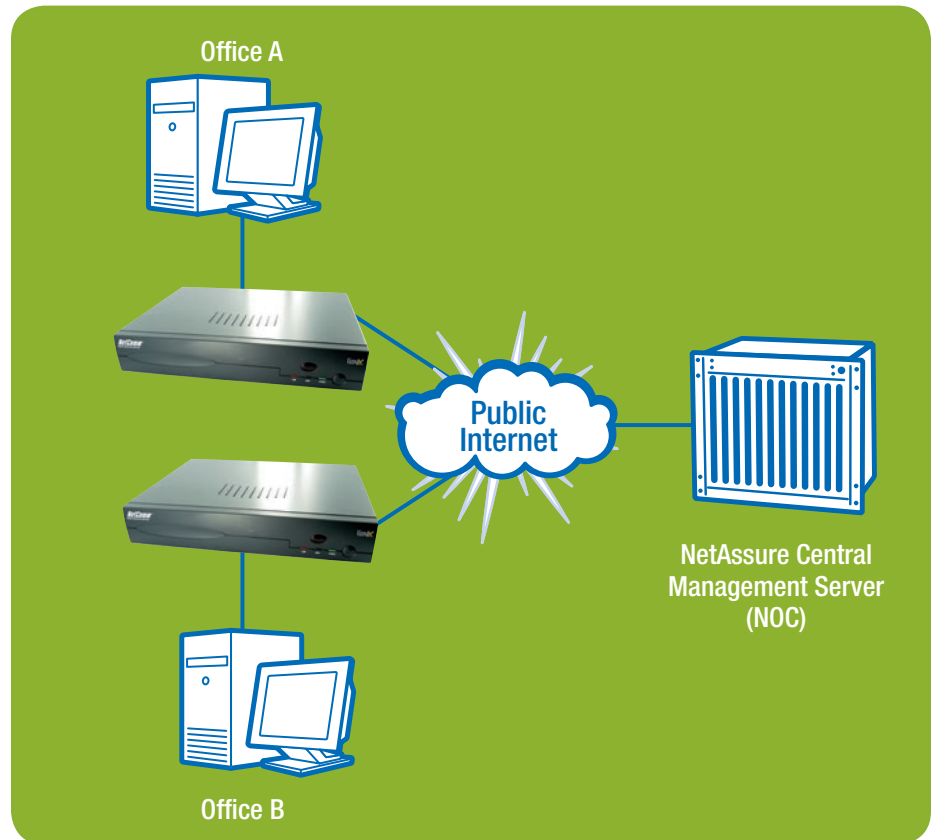
Besides this logistical problem, the large volume of spam received by the firm was burying genuine client email traffic. Staff were wasting valuable time hunting through all the junk email or trying to control the flood.

As a small but growing company, De Wintern didn't have a dedicated IT department. What they needed was an enterprise-level solution to their needs that was cost-effective, easy to use, and scalable.

"We now have easy access to information on our servers from remote locations, giving us flexibility to work offsite. Our documents are also better organized because there are fewer duplicate documents. With the security provided, we also have peace of mind, and are better able to focus on our core business – providing our clients with excellent public relations services."

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*Mr David Van, Managing Director at DeWINTERN*



NetComm's NetAssure Internet Productivity Service was the answer to the issues being faced by the De Wintern Group. The hardware was installed by a NetAssure engineer, who also provided an initial tutorial. The De Wintern staff then found the NetAssure system very intuitive, and with the service being managed for them, they did not need any specialist IT knowledge themselves.

Staff in both offices were then able to access information across both locations, which saved consultants time and kept data secure. Document control also became much more straightforward. An immediate decrease in the volume of spam email was noticed after the implementation of the NetAssure service.

David Van, Managing Director of The De Wintern Group says that NetAssure greatly enhanced his company's ability to do business.

The pricing of the NetAssure solution was also suitable for De Wintern's needs. "NetAssure is the perfect solution for a company like ours," says Mr Van. "It is convenient and cost-effective, and most importantly, it works."

For more information or to see first-hand how NetAssure will benefit your business with our 30-day free trial, contact NetAssure:

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